



Terms and Conditions

A family ticket consists of 2 parents and 2 children or 1 parent and 3 children.

Spectator prices are based on parents accompanying young children.

A child is classed as under 16 years of age.

The hire of bob skates is subject to availability with a £5.00 refundable deposit.

Group bookings must consist of a minimum of 15 per group. You must arrive as a group and payment must be made in one transaction. An adult must supervise at all times. Group bookings must be made in advance. Please note; we do not take group bookings on Saturdays.

In some circumstances the ice may be sectioned off in order to accommodate groups, particularly those requiring lessons.

Concessions are available to those with proof of Paid Passport to Leisure Cards & NUS EXTRA and is only available during off peak sessions.

Public sessions may be cancelled at our discretion though we will try and avoid this at all times.

Sunday evening sessions may be cancelled during September through to April for Ice Hockey matches. Please phone or visit the website to check availability.

Birthday Party packages are for a minimum of 10 children. It is recommended that 1 adult to every 5 children supervises the party. Accompanying adults free admission. 1 adult to every 5 children wanting to skate may do so at the cost of adult skate hire. Your party host and party room is allocated to you for approximately 30 minutes. Your party lasts for approximately 2 hours but you are welcome to stay for the remainder of the public session.

Visitor Information

For your safety please follow all guidelines and obey instructions of the staff.

Management reserve the right to refuse admission.

We regret we are unable to offer a 'pass out' facility.

Due to bank charges a fee of 60p will be charged for all credit/debit card transactions under £10.

We do not accept payment by personal cheque.

We regret that we cannot accept responsibility for items left here. All items are left at your own risk.

Lockers are available for use whilst using the rink for a small fee. Please follow the instructions carefully.

Uncollected skates left for grinding will be disposed of after 7 days.

Unless special prior arrangements have been made, payment for all activities is required upon arrival.

A minimum of a spectator fee is required for all public sessions.

For your safety and enjoyment

Before going on the ice, please

Choose a session appropriate to your ability.

Do not skate if you are pregnant and do not carry young children or babies on the ice.

Wear gloves, wrap up warm but do not wear scarves, long coats or trailing items on the ice.

Do not skate whilst under the influence of drugs or alcohol.

Do not use mobile phones, cameras or personal stereos etc on the ice. Either leave them at home, with a spectator or in a locker.

Do not eat food or drink on the ice, or drop litter on the ice.

Do not carry or wear bags on the ice. This may effect your balance. Remove sharp objects from your pockets.

Ensure your skates are fastened correctly.

On the ice, please

Always enter and leave pad via the gates.

Skate in an anti-clockwise direction.

Do not skate at excessive speeds.

If you do fall over try and protect your head, keep your fingers clenched in a ball.

Follow the instructions of the stewards and staff who are here to ensure your safety.

When the machine is cleaning the ice, keep off the ice and behind the barrier.

Do not sit or climb on the barriers.

Do not throw or spray ice.

Do not dig holes in the ice.

No jumping, No pushing, No tag games, No whip changes.

Please be considerate to less able skaters.

Anyone failing to follow these guidelines may be removed from the ice and or the rink.

Remember, skating is fun! However, by its nature there is an element of risk as ice is different and has a slippery surface. There is always the possibility of falling over.

**Blue Ice Solihull Rink, Blue Ice Plaza, Hobs Moat Road,
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